



Smart Office Connect Desktop Windows & Mac

Key Capabilities

- Rich PBX services
- Presence
- Instant Messaging
- Click-to-dial voice and click to e-mail
- Enterprise Address Book
- Dynamic call handling

End User Benefits

- One business identity – use a single office number for consistent access everywhere; no need to give out a personal mobile number.
- Productivity – find and communicate (IM, voice, e-mail) with co-workers and customers more effectively and rapidly in or out of the office.
- Access – use Call Grabber service to seamlessly move live calls between office phone, computer and mobile devices.
- Choice - Integrates with a variety of industry standard SIP devices, headsets and speakerphones.

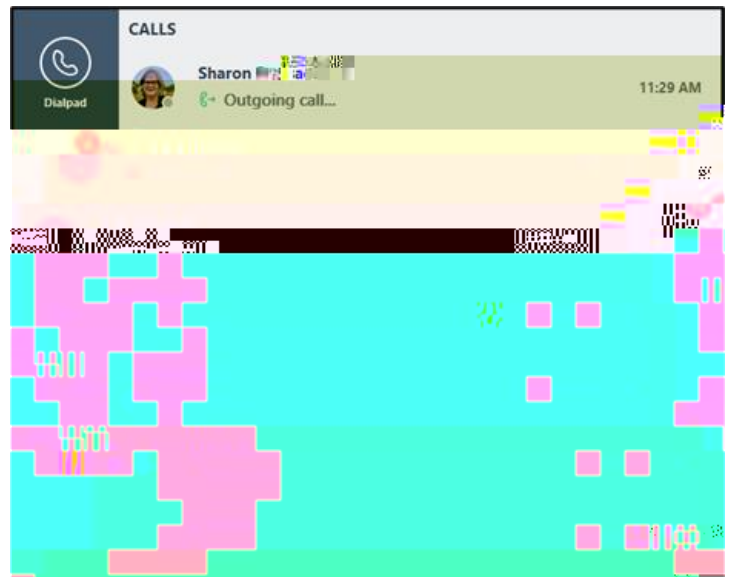
Icon	Function
	Speaker / Microphone Selection
	Mute / UnMute
	Hold / Resume
	End Call
	Dialpad for DTMF entry
	Add Contact to Call
	Blind Transfer
	Assisted Transfer

Common Specifications

- Voice calling with G.711 & Opus codecs
- All conversations are secured with TLS & SRTP
- Custom tabs support 3rd party applications

Call Controls

Manage audio, enter DTMF digits, mute/unmute, hold/resume, blind or assisted transfer the call using the



Recents

Users can access their incoming, outgoing & missed call history. The icon on the menu bar shows the total number of...